

E*TRADE

FINANCIAL®

February 24, 2017

34 Exchange Place
501 Plaza 2
Harborside Financial Center
Jersey City, NJ 07311

www.etrade.com

Mr. Charles Lynch
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX

Re: E*TRADE Securities Account XXXX-9XXX
Case Reference Number 2161712

Dear Mr. Lynch:

On behalf of E*TRADE Securities LLC ("E*TRADE" or "Firm"), this letter is in response to your Tweet received on February 6, 2017, regarding E*TRADE Account XXXX-9992.

The Firm previously corresponded with you by letter dated February 6, 2017, advising you that the Firm had exercised its discretion to end its business relationship with you. The letter outlined procedures for you to follow in order to close the account.

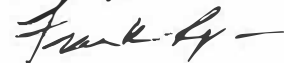
At this time, the Firm would like to respectfully remind you that in consideration for opening and maintaining one or more accounts, you agreed to the terms and conditions set forth in the E*TRADE Securities Brokerage Customer Agreement ("Agreement"), as amended from time to time. Section 4, of the Agreement, states that E*TRADE Securities reserves the right to terminate your account or to block your access to the Service without notice, for any reason or for no reason.

You are respectfully reminded that in the letter dated February 6, 2017, you were advised that you needed to take action within thirty (30) days of the letter to liquidate and close or transfer your account to another brokerage firm.

While the Firm regrets your disappointment, it does not find that your account was mishandled in any way.

E*TRADE appreciates the opportunity to respond to your concerns.

Sincerely,



Frank Ryan
Compliance Analyst
Compliance Department
E*TRADE Securities LLC